

**Registers Under The Communications And Multimedia Act 1998  
Register of Access Agreements**

**Access Agreement between Telekom Malaysia Berhad and Digi Telecommunications Sdn Bhd**

**Principal Agreement and Supplemental Agreement No.1**

Date of Agreement	Date of Registration	Note on Registration *	General Description	Listed Network Facilities and/or Services	Supplemental Agreements (Date of Agreement)
25 November 2019	12 September 2022*	*1 This Access Agreement is registered on this date.	<ol style="list-style-type: none"> <li>1. This is not a reciprocal Agreement and Supplemental Agreement No.1.</li> <li>2. The Agreement and Supplemental Agreement No.1 contains the terms and condition in relation to both network facilities and/or services on the Access List. Specifically on general terms and conditions, technical matters, supply, definition and rule of interpretation.</li> </ol>	<ul style="list-style-type: none"> <li>▪ Fixed Network Origination Service</li> <li>▪ Fixed Network Termination Service</li> <li>▪ Mobile Network Origination Service</li> <li>▪ Mobile Network Termination Service</li> <li>▪ Interconnect Link Service</li> <li>▪ Infrastructure Sharing</li> <li>▪ Network Co-Location Service</li> <li>▪ Domestic Connectivity to International Service</li> <li>▪ End-to-End Transmission Service</li> <li>▪ Duct and Manhole Access Service</li> <li>▪ Layer 3 HSBB Network Service</li> </ul>	<ol style="list-style-type: none"> <li>i. 5 May 2020; and</li> <li>ii. 21 March 2022.</li> </ol>

## Supplemental Agreement No.2

No.	Date of Supplemental Agreement	Date of Registration	Note on Registration *	Listed Network Facilities and/or Services
2	21 March 2022	12 September 2022* <sup>1</sup>	<p>*<sup>1</sup> This Supplemental Agreement is registered on this date to give further effect to the Commission Determination on the Mandatory Standard on Access, Determination No. 3 of 2016 and the following amendments or modifications to the principal Access Agreement (“AA”) and Supplemental Agreement No.1 (“SA No.1”) as follows:</p> <ul style="list-style-type: none"> <li>i. To amend Condition 2.5 at page 79 in the AA and Condition 3.1(b) at page 7 in the SA No.1 to include End to End Transmission Service;</li> <li>ii. To amend Condition 3.1.1(b) in page 109 in the AA to comply with MSA subsections 6.9.9 and 6.11.9;</li> <li>iii. To amend Condition 5.7.2 in page 166 in the AA to comply with MSA Subsection 6.9.14;</li> <li>iv. To amend Condition 2.32 at page 92 in the AA to comply with MSA Subsection 6.11.12;</li> </ul>	<ul style="list-style-type: none"> <li>▪ Fixed Network Origination Service</li> <li>▪ Fixed Network Termination Service</li> <li>▪ Mobile Network Origination Service</li> <li>▪ Mobile Network Termination Service</li> <li>▪ Interconnect Link Service</li> <li>▪ Infrastructure Sharing</li> <li>▪ Network Co-Location Service</li> <li>▪ Domestic Connectivity to International Service</li> <li>▪ End-to-End Transmission Service</li> <li>▪ Duct and Manhole Access Service</li> <li>▪ Layer 3 HSBB Network Service</li> </ul>

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			<ul style="list-style-type: none"> <li data-bbox="953 277 1440 370">v. To amend Condition 7.1.1 at page 15 in the SA No.1 to include MSA subsection 6.6.10;</li> <li data-bbox="953 407 1440 537">vi. To amend Condition 7.1.2(b) at page 15 in the SA No.1 to require VASP to provide evidence of lost customer due to error;</li> <li data-bbox="953 574 1440 1040">vii. To amend existing Condition 7.1.2(c) at page 16 in the SA No.1 by deleting part (i) and part (ii) and replacing the section with the following conditions: <ul style="list-style-type: none"> <li data-bbox="999 743 1440 836">(i) 50% of addresses is validated &amp; rectified within 2 BD;</li> <li data-bbox="999 841 1440 933">(ii) 20% of addresses is validated &amp; rectified within 5 BD; and</li> <li data-bbox="999 938 1440 1031">(iii) 30% of addresses is validated &amp; rectified within 15 BD.</li> </ul> </li> <li data-bbox="953 1078 1440 1273">viii. To amend Condition 7.5A at page 18 in the SA No.1 by including the notification period of 5 Business Days to complete the installation for any faulty or incomplete BTU installation; and</li> <li data-bbox="953 1310 1440 1377">ix. To amend the existing Transfer Request Process in the SA No.1</li> </ul>	

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			at page 38 by updating the process in Step 5 from 5 Business Days to 2 Business Days.	