



Suruhanjaya Komunikasi dan Multimedia Malaysia
Malaysian Communications and Multimedia Commission

NOTICE

**COMPULSORY REGISTRATION OF
PREPAID PUBLIC CELLULAR SERVICES USERS**

All new prepaid public cellular services users shall register their particulars at the point of purchase.

This is pursuant to the Guidelines on Registration of End-Users of Prepaid Public Cellular Services (MCMC/G/01/17) dated 1 June 2017 that has been revised and issued by Malaysian Communications and Multimedia Commission (MCMC).

The Service Providers and their representatives are required to ensure that information provided by users is registered using a secured automated platform such as Optical Character Recognition (OCR) application, Biometrics or MyKad Reader, against the information contained in the original MyKad (Malaysians), Passports (Non-Malaysians) or any other approved documents as stated in the Guidelines.

Service Providers and their representatives shall not register any users below the age of 12 years old and any users with more than five (5) SIM cards per user.

Service Providers shall develop a free of charge secured mechanism to enable users to verify any SIM Cards registered under their identifications.

Service Providers shall provide a platform that requires end users to provide identification numbers for reload.

MCMC will regularly audit the registration data by the Service Providers and their dealers. A Service Provider shall suspend and terminate a prepaid service that has been provided to an end-user whose information was found to be inaccurate or falsely registered.

Therefore, each user must ensure their identification data is correctly recorded during the purchase to avoid any difficulties due to false registration.

A handwritten signature in black ink, appearing to read 'Halim Shafie', with a long horizontal line extending to the right.

DATO' SRI DR HALIM SHAFIE

Chairman

Malaysian Communications and Multimedia Commission

1 June 2017