



Media Statement

**CYBERJAYA
11 March 2020**

MCMC BOLSTERS PRECAUTIONARY MEASURES AFTER EMPLOYEE TESTED POSITIVE FOR COVID-19

The Malaysian Communications and Multimedia Commission (MCMC) had been notified by the government health authorities on 10 March 2020 that one of its employees tested positive for COVID-19.

The employee is currently receiving medical treatment at Hospital Sungai Buloh and is in stable condition. Earlier last week, MCMC took precautionary steps by putting the employee under a 14-day home quarantine since 4 March 2020, after her husband had contact with a confirmed COVID-19 patient.

A Detailed Contact Tracing exercise was carried out to identify those who had direct contact with the employee. Those identified had been on home quarantine and will be undergoing medical screening today.

MCMC has been pre-emptive in taking measures to secure its premises from the spread of the virus:

- Hand sanitisers provided on all office floors and common areas since 30 January 2020;
- Mandatory body temperature checks conducted at lobby main entrance starting 28 February 2020;
- Sanitisation and cleaning work at the MCMC Headquarters and Old Building on 5 and 6 March 2020;
- All MCMC State Offices began sanitisation and cleaning processes from 9 March 2020.

Since 25 February 2020, MCMC activated its Business Continuity Plan (BCP), which outlined several precautionary measures that include equipping staff to work from home, identifying alternate working spaces outside of Klang Valley, as well as dividing critical work functions and key personnel, to ensure continuity of the Commission's day-to-day operations under the COVID-19 situation.

As part of the BCP, MCMC issued a travel advisory to all staff to cancel all overseas and domestic travels, for both business and personal. MCMC approved a scheme to reimburse all staff due to travel cancellations, encouraging staff to make the right decisions. The well-being of all staff and family members remains our highest priority.

Operations at the MCMC Headquarters, Old Building in Cyberjaya and State offices nationwide are not interrupted. The Consumer Complaints front desk however will be temporarily closed to mitigate the risk of infection via direct contact. The public can lodge complaints via our online portal at <https://aduan.skmm.gov.my/> or email aduanskmm@mcmc.gov.my. Staff are also advised to practice social distancing by keeping at least a one metre space between one another.

MCMC will continue to lead in taking all necessary steps to ensure the safety of the public and prioritise health of all staff.

For further enquiries, please contact the Strategic Communications Division of MCMC at: scd@mcmc.gov.my.

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About Malaysian Communications and Multimedia Commission (MCMC)

The Malaysian Communications and Multimedia Commission (MCMC) is a statutory body established under the Malaysian Communications and Multimedia Commission Act 1998 (MCMCA) which implements and promotes the Government's national policy objectives for the communications and multimedia sector. MCMC regulates and promotes the development of the communications and multimedia industry, which includes telecommunications, broadcasting, and online activities, postal services and digital certification. The Communication and Multimedia Act provides that MCMC undertake a policy implementation role, while policy decision-making is vested with the Minister. For more information, visit www.mcmc.gov.my or contact:

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