



List of Cases Received & Investigated in 2012 (January – December)

No.	Cases	Law/Offence	No. of Cases
1	SENDING OFFENSIVE, OBSCENE, INDECENT, MENACING OR FALSE SHORT MESSAGING SERVICES(SMS)	SECTION 233 (1) (A) CMA	258
2	SENDING OFFENSIVE, OBSCENE, INDECENT, MENACING EMAILS/WEBSITES OR BLOGS	SECTION 211 CMA	94
3	BREACH OF LICENCE CONDITION	SECTION 242 CMA	174
4	PROVIDING APPLICATION SERVICES WITHOUT LICENCE	SECTION 126 CMA	4
5	FAILURE TO DEAL REASONABLY WITH CONSUMER COMPLAINT	SECTION 188 CMA	6
6	POSSESSION OF NON STANDARD EQUIPMENTS	SECTION 239 CMA	48
7	REGULATION 2000, TECHNICAL STANDARD	R.2000	1
8	FAILURE TO SUBMIT AUDITED ACCOUNT & RETURN OF NET REVENUE	REG 29 & 33A C&M (USP)	10
9	REGULATION 2000 & 34 SPECTRUM INTERFERENCE	REG 2000 & 34 (SPECTRUM)	6
10	FRAUD AND RELATED ACTIVITY IN CONNECTION WITH ACCESS DEVICES	SECTION 236 CMA	3
11	FAILURE TO ACT AND PROTECT WITH GOOD ENGINEERING PRACTICE	SECTION 218 CMA	1
12	BREACH OF SPECIAL LICENCE CONDITION (CASP)	CASP	1
13	REFER OTHER AGENCY (PDRM)	ROA	15
TOTAL CASES RECEIVED & INVESTIGATED FOR 2012			621