

TENDER FOR THE SUPPLY, INSTALLATION AND SERVICE SUPPORT OF FIXED MONITORING SYSTEM

QUESTION AND ANSWER

No.	Questions	Reply By MCMC
1	Can you tell us what is meant by a Supply, Installation and Service Support of Fixed Monitoring System?	Supply means tenderer have to provide the complete component of FMS. Installation means the tenderer must setting up all components of FMS. Service support here means the tenderer shall provide consistent after sale support accordingly.
2	Would you please inform us what is exact meaning of (Monitoring) and Monitoring of what objects?	Proactively measure the signal strength and quality of service for voice and data in cellular network
3	What is the quantity of Test Unit? – paragraph 6.2	The number of Test Unit will be vary according to vendor’s specification and the test unit will be install AT LEAST at 20 (TWENTY) different location, nationwide.
4	How many Test Unit that will be fixed and mobile?	All test unit preferably to be fixed. The number of Test Unit will be vary according to vendor’s specification and the test unit will be install AT LEAST at 20 (TWENTY) different location, nationwide.
5	Refer to Section 2 Scope of Work Clause 6.2 Test Unit 5.1 How many location that MCMC plan to deploy the fixed monitoring system? 5.2 How many operators does MCMC would like to monitor?	AT LEAST 20 (TWENTY) different location, nationwide. All mobile operators. At initial stage of deployment, MCMC will monitor at least 4 (FOUR) mobile operators.

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6	<p>Refer to Section 2 Scope of Work Clause 7.1/1 Secure access with at least 20 user licenses for all features provided.</p> <p>6.1 Does the clause stated above referring with MCMC require 20 user login concurrently?</p>	Yes.
7	Will MCMC provide vendor with all the Test SIM Cards?	Yes MCMC will provide.
8	<p>Who will provide the SIM cards and responsible of paying the monthly bills for each SIM card used in the Test Unit? – paragraph 6.2</p>	MCMC will be responsible to pay the monthly bill for each SIM card.
9	How many sites/building need to install?	Location for the test units will be defined by MCMC later based on pre-planning and demand. The test unit should support indoor and outdoor environment (eg : Highway, Event/exhibition area, airport, hall, hotspot and in building).
10	Who is responsible to pay the rental, after a deal is strike with the building owner? – paragraph 8.1	MCMC be will responsible to pay the rental.
11	Any clarification session regarding this project and submission of tender?	There is no clarification session for this Tender.

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12	<p>We would like to partner with local engineering company in providing the service portion, can we participate this tender under our partner's company name? Our partner company will purchase the tender document separately. Any declaration or approval from MCMC required?</p>	<p>There should be no issues regarding this matter as this is your commercial arrangement. However, the company which submitted the proposal should provide the copy of the Tender Receipt as a proof of purchasing the Tender Document. MCMC will only deal with the successful tenderer.</p>
13	<p>Do we need to submit the Form CA together with our submission on 28th-Nov?</p>	<p>Yes.</p>