

SPECIAL DATA PACKAGE SPM/STPM 2021

FREQUENTLY ASKED QUESTIONS (FAQ)

Malaysian Communications and Multimedia Commission (MCMC)

1. What is the Special Data Package SPM/STPM 2021?

The Special Data Package SPM/STPM 2021 is an initiative mooted by YB Dato' Saifuddin Abdullah, Minister of Communications and Multimedia Malaysia together with MCMC with support of Telecommunications Service Providers namely Celcom Axiata Berhad ("Celcom"), Digi Telecommunications Sdn Bhd ("Digi"), Maxis Berhad ("Maxis"), U Mobile Sdn Bhd ("U Mobile") and Telekom Malaysia Berhad ("TM") to assist Sijil Pelajaran Malaysia (SPM) and Sijil Tinggi Persekolahan Malaysian (STPM) candidates to prepare for their examination in February and March this year. This package offers an exclusive Internet Plan with 15GB of data quota valid for 30 days, priced at an affordable RM20.

2. Who is eligible to sign-up for this special data package?

As the major examinations pushed forward to the first quarter of this year due to COVID-19 pandemic, students or candidates who are sitting for SPM and STPM examinations in 2021 are eligible for the special package. Students may refer to their respective service providers to check on their eligibility for this offer.

3. When will this special data package be made available to students?

The Special Data Package SPM/STPM 2021 can be subscribed between 6 January and 30 April of 2021 from mobile service providers i.e Celcom, Digi, Maxis and U Mobile. TM's special package offer is expected to be available from 11 January 2021. Students may refer to their respective service providers for more details.

4. How can eligible students purchase this special data package?

Students can refer to their respective service providers for more information on ways to subscribe to the Internet Plan. Please click on the related website links below:

Service Provider	Website Link
Celcom	www.celcom.com.my/personal/prepaid/plans/internet-plans
Digi	www.digi.my/spm-stpm
Maxis	https://www.hotlink.com.my/en/support/internet/spm-stpm-2021-package
U Mobile	http://u.my/spmstpm
TM	www.unifi.com.my/personal/mobile/bebas



5. How will this special data package be utilised?

Based on the processes and terms of each Service Providers, students can use the data quota immediately upon successful purchase for any or all types of internet-related web or app services. Each package is subject to terms and conditions of the respective Service Providers. Students may refer to their respective service providers for more details.

6. How much data will a student enjoy with this special package?

Under the Special Data Package SPM/STPM 2021 students can enjoy up to 15GB of data quota with 30 days validity. Students may refer to their respective service providers for more details.

7. If a student has existing data quota in their prepaid plan, and purchases this special data package, is this counted as additional quota?

Yes. Should a student have an existing data quota from another plan and purchases this **Special Data Package SPM/STPM 2021**, the student will get an additional 15GB data quota on top of the existing data quota. For more information on data quotas, students may refer to their respective service providers' terms and conditions.

8. What happens to my unused data quota after 30 April 2021?

If you subscribe to the package on the final day, i.e. 30 April 2021, you will be able to use your data quota until the end of the 30-day validity period. Thereafter, the package and the data quota will expire. Students may refer to their respective service providers for more details.

This FAQ was updated on 7 January 2021 and is subject to further refinements from time to time. Please refer to your respective service providers for the latest updates.

Prepared by:

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