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Kenyataan Media

Press Release

For Immediate Release

False Prepaid SIM Card Registration: MCMC Issues a Total of RM920,000 of Fines To Five Telcos

Cyberjaya: 12 March, 2013 --- The Malaysian Communications and Multimedia Commission (MCMC) has issued a total of RM920,000-00 in fines to Celcom Axiata Berhad, Merchantrade Sdn Bhd, U Mobile Sdn Bhd, Tune Talk Sdn Bhd, Maxis Mobile Services Sdn Bhd and Maxis Broadband Sdn Bhd for breaching their licence conditions, specifically for failing to ensure proper registration of accurate user information for prepaid accounts.

Celcom Axiata Berhad received the most number of fines, with eight fines totaling RM400,000-00. Merchantrade Sdn Bhd was issued seven fines amounting to RM250,000-00, while U Mobile was issued four fines totaling RM100,000-00. Maxis Mobile Services Sdn Bhd were issued three fines amounting to RM150,000-00. Maxis Broadband Sdn Bhd and Tune Talk Sdn Bhd were issued fines of RM10,000-00 respectively.

Service providers or their representatives are required to verify the information provided by potential subscribers against the information contained in their MyKad or other official identification documents, such as passports. The registration is to avoid misuse of end user information which is a breach of their licence conditions as prescribed under Section 242 of the Communications and Multimedia Act 1998.

“We view the failure to ensure proper registration of accurate user information as a serious offence. We have received numerous complaints and info about cases where individuals’ MyKad or IC numbers and names have



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been used when in fact they never did apply for the service from the said telcos,” said Dato’ Mohamed Sharil Tarmizi, Chairman of MCMC.

[End]

Notes to Editor:

If your organisation wishes to include a quote from Malaysian Communications and Multimedia Commission (MCMC) in an article or news item, kindly attribute the quote to our organisation (MCMC) rather than an officer of the organisation, unless a designated spokesperson from MCMC is specified in the Press Release or reply to Press.

About Malaysian Communications and Multimedia Commission (MCMC)

The primary role of MCMC is to implement and promote the Government's national policy objectives for the communications and multimedia sector. MCMC is also charged with overseeing the new regulatory framework for the converging industries of telecommunications, broadcasting and on-line activities, in accordance with the national policy objectives set out in the Communications and Multimedia Act 1998 (CMA), as well as postal services and digital certifications. The CMA provides that MCMC undertakes a policy implementation role, while policy decision-making is vested with the Minister. The Minister may also give policy directions to the Commission.

For more information visit <http://www.skmm.gov.my>

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