Kedai Buku

Learn more about broadband through ….

NEW!

myBroadband Vol 2 Num 1

and learn more about the C & M industry

myConvergence Vol 2 No 2

Find out more about Hand Phone Users

NEW!

Hand Phone Users Survey 2008

… and learn about the Digital Trunked Radio market

NEW!

Trunked Radio – Going Digital

Actual product may differ from depiction
Enquiries to publications@cmc.gov.my

Seminar on Telecommunication Standards & Practices

From front page ….

Panel addressing the floor

The seminar further provided a platform for interaction amongst the stakeholders, knowledge sharing as well as being updated on the latest development in this field. The event was very well received noting the high level of participation by people from various entities, including members of the Industry Standards Committee-G from the communications and multimedia industry.

Technical standards development promoting interoperability and safety are governed under the provisions on technical regulation, part VII (Chapter III) of the Communications and Multimedia Act 1998. It also provided for SKMM to appoint certification agencies for purposes of certifying compliance to standards.

A Timely Reminder for All

COMMUNICATIONS AND MULTIMEDIA ACT, 1998.
PROHIBITION ON PROVISION OF OFFENSIVE CONTENT.
SECTION 211

(1) No content applications service provider, or other person using a content applications service, shall provide content which is indecent, obscene, false, menacing, or offensive in character with intent to annoy, abuse, threaten or harass any person.

(2) A person who contravenes subsection (1) commits an offence and shall, on conviction, be liable to a fine not exceeding fifty thousand ringgit or to imprisonment for a term not exceeding one year or to both and shall also be liable to a further fine of one thousand ringgit for every day or part of a day during which the offence is continued after conviction.

In this issue

- People
- New Licensees
- Compliance Notes

State of play
End 2Q 2009

DELs – 44.5
per 100 households

(⬇ 1.3% pts from 2Q 2008)

Mobile Cellular – 100.8
per 100 capita

(⬆ 10.3% pts from 2Q 2008)

Broadband – 24.8
per 100 households

(⬆ 6.8% pts from 2Q 2008)

Seminar on Telecommunication Standards & Practices

The Awareness Seminar on Telecommunication Standards & Practices was held at SKMM on 11 August 2009.

The seminar was jointly sponsored by SKMM and Standards Malaysia with support the Malaysian Technical Standards Forum Berhad (MTSFB).

The event which SIRIM Berhad helped to organise was held with the intention to provide an overview of the standardisation activities on IT-Interconnection, Communications and System Information conducted by the Technical Committee-12 of the Industry Standards Committee-G.

The seminar highlighted the standards and new technologies including current practices and challenges under the three main themes i.e. Internet Services, Communications, as well as Broadcasting in a convergence world. The seminar aimed at the creation of awareness on standards pertaining to the above mentioned activities as well as promotion of Malaysian (indigenous) standards on IPv6 and NGN which has been promoted via MTSFB. It also highlighted new technologies and standards for wireless broadband, digital home and digital broadcasting.

Keynote speaker, Encik Ridzwan Hj Kasim, Director of Standards, Standards Malaysia, MOSTI

People

SKMM welcomed 25 staff members who joined the organisation between July and September 2009.

Among them was a director (P6) and 7 deputy directors/senior executives (P5) as follows;

Mohd Fakhri Aris Bin Muhammad Ghazi (P6) joined SKMM's Universal Service Provision division in August 2009.

Azizul Rahman Zainal (P5) joined SKMM's Universal Service Provision division in July 2009.

Ahmad Johari Bin Nor Azmi (P5) and Azeana Binti Ab Kadir (P5) joined SKMM's MyICMS division in August and September 2009 respectively.

Abdul Aziz Bin Hassan (P5) joined SKMM's Monitoring and Enforcement division in July 2009.

Dr Azizul Bin Azizan (P5) joined SKMM's Resource Assignment and Management division in September 2009.

Ihsan Bin Mahmood (P5) joined SKMM's Human Capital Management division in July 2009.

Ahmad Azhan Bin Mohd Shafie (P5) joined SKMM's Eastern Regional Office in July 2009.

C&M sector welcomes 27 new licensees

During the period from May till July 2009, 9 companies were accorded the CASP (C) licence. The 9 are : -

i) Hyatt Regency Kuantan Resort
ii) Lembaga Kemajuan Pertanian Perusahaan Negeri Pahang (LKPP)
iii) DigistarRauland MSC Sdn Bhd
iv) President Hotel Sdn Bhd
v) Genting Malaysia Berhad
vi) First World Hotels Resorts Sdn Bhd
vii) Sunway Hotel (Penang) Sdn Bhd
viii) Sunway Hotel (Seberang Jaya) Sdn Bhd
ix) Papago Sdn Bhd

No individual licences were issued for the period of May-July 2009.

During the same period, there were 18 new registrations for the ASP class licence. The 18 are as follows: -

i) iTwix Sdn Bhd
ii) DAAC Sdn Bhd
iii) Navitel Sdn Bhd
iv) Allycom Sdn Bhd
v) Synergycentric Sdn Bhd
vi) Pacific Tone Communications Sdn Bhd
vii) Excel United Integration Sdn Bhd
viii) T-Melmax Sdn Bhd
ix) Nplay Sdn Bhd
x) Array Technology Sdn Bhd
xi) Myit Technology Sdn Bhd
xii) ACN System Solutions Sdn Bhd
xiii) Utem Solutions Sdn Bhd
xiv) GC Good Will Food Industries Sdn Bhd
xv) Foundermall Solutions Sdn Bhd
xvi) Irmatel Communications Sdn Bhd
xvii) Octazen Sdn Bhd
xviii) Virtual Payment Sdn Bhd

...and 5 newbies for Postal and Courier

During the same period, the postal and courier industry welcomed 5 new licensees . The five are as follows: -

i) A To Z Worldwide Express Sdn Bhd
ii) Lettershop Sdn Bhd
iii) Sagawa Custom Brokerage (M) Sdn Bhd
iv) Fastrun Services Sdn Bhd
v) Hexmann Logistics (M) Sdn Bhd

Compliance notes

During the period of May - August 2009, SKMM received a total of 32 reports against licensees, for offences under the Communications and Multimedia Act 1998 and also the Communications and Multimedia (Universal Service Provision) Regulations 2002. Breakdown of the offences committed by the licensees were as follows:-

i) breach of licence condition – 11 cases

ii) failure to renew licence – 11 cases

iii) failure to submit return of net revenue from designated services - 10 cases

All the above cases are pending investigation.

Content regulation

For the period from May 2009 to July 2009, SKMM received a total of 120 complaints related to content and broadcast by television and radio stations as well as Internet websites.

Of the 120 complaints received, 65 complaints were made against obscene content, 4 were on false/misleading content whilst 43 concerned offensive/ menacing content.

The remaining 8 complaints were on technicality issues.

Briefly

July 2009

9 July
SKMM-SIRIM Seminar on Communications Equipment Certification

9 – 10 July
Forum on Internationalized Domain Name
SKMM Auditorium

23 July
Broadband Fair (NRO)

24 July
SKMM Broadband Fair (SWRO)

25 July
CBC Open Day / Broadband Awareness Talk, Bandar Pusat Jengka (ERO)

25 July
Program Sepakat Bestari Beaufort (SBRO)

26 July
SKMM Broadband Fair (SWRO)

29 July
UUM-Pikom ICT Fair (NRO)

August 2009

1 August
PIKOM PC Fair (CMCF)

4 August
Broadband Seminar with State Education Department (NRO)

5 August
ITU-UUM CoE Programme (NRO)

11 August
Awareness Seminar on Telecommunication Standards & Practices (SKMM)

September 2009

1 September
U-Library Pilot system

28 September
Seminar on HSBB in Malaysia Challenges (MAFB)

Up Ahead

October 2009

4 October
Seminar on unbundling best practise and the complication insights and Perspective (MAFB)

10 – 11 October
KK Broadband Fair (Sabah RO)

17 - 18 October
Program Sepakat Bestari Lahad Datu (Sabah RO)

23 October
GoMobile Expo 2009 (CMCF)

November 2009

1 November
Sabah ICT Month (Sabah RO)

5 November
ITU-UUM CoE Programme (Northern RO)

5 November
Seminar on formation of MVNO (MAFB)

18 – 21 November
MyBroadband Conference and Exhibition (KLCC Convention)

23 - 25 November
Spectrum Research Colloquium 2009 (Kuala Lumpur)

30 November
SKMM Broadband Fair 2009 (Sarawak RO)

December 2009

3 December
Briefing on Content Code to PLKN participants

4 December
Radio Amateur Examination 2-2009 (Sabah RO)

The events and dates above are subject to change.