

RECOMMENDATIONS FOR THE CREATION OF A GOVERNANCE FRAMEWORK FOR THE PROTECTION OF PERSONAL DATA USED IN THE DEVELOPMENT OF AI SYSTEMS

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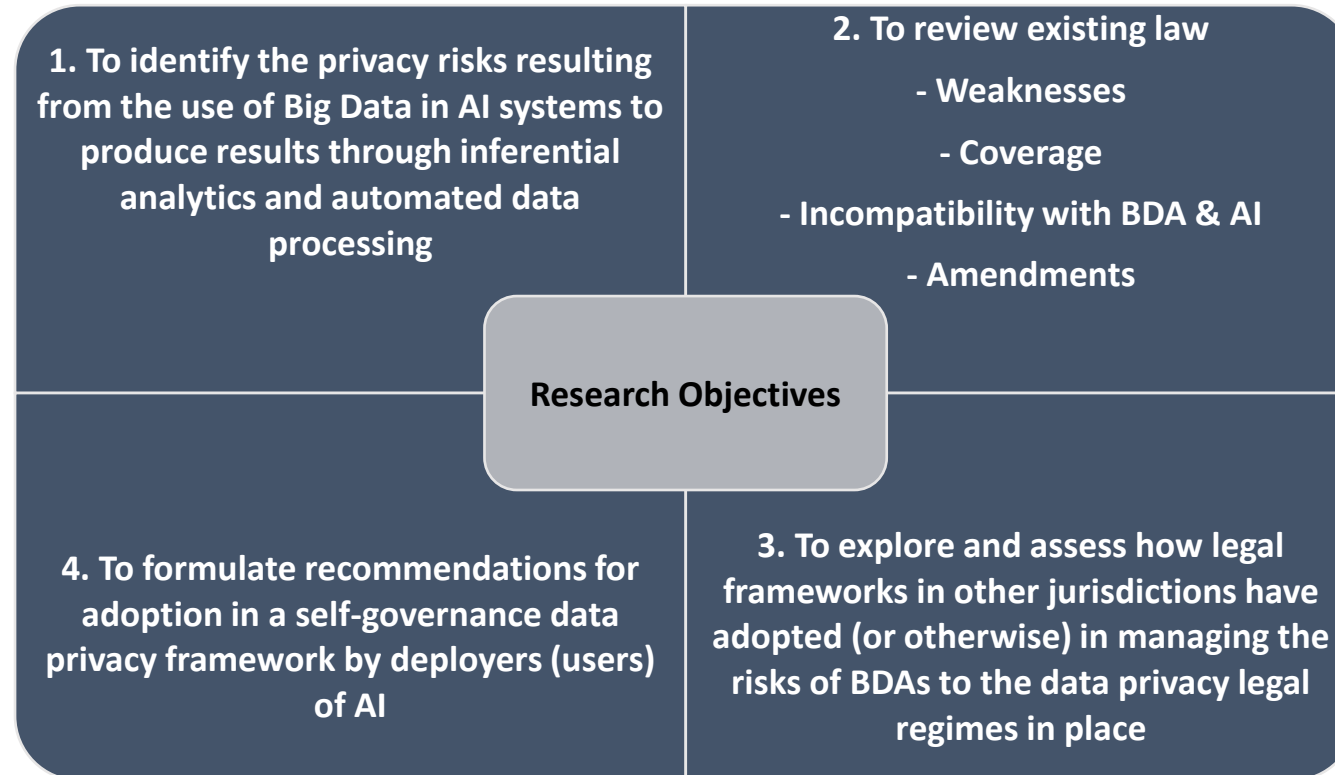
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Research Symposium 2022:

“Towards an Inclusive Malaysia: Research Insights on the Implications of Digital Communications on Society”

Introduction

...research objectives



Introduction ...AI and Data



AI and
Data

Examples
of Use of
AI

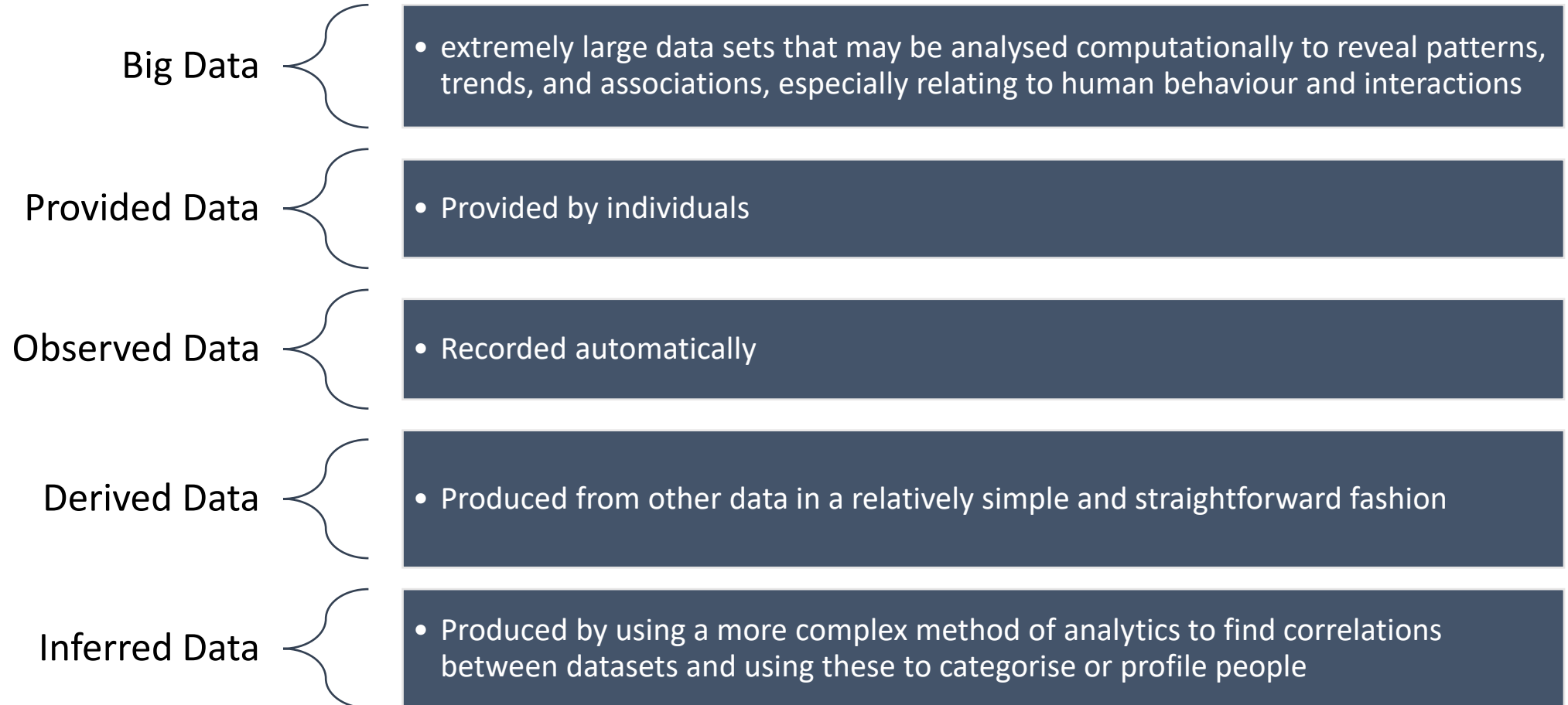
Use in
Telco
Industry

Categories
of Data

Introduction



...classes of data – novelty of the problem



Key Findings

...threats presented by AI & BDA to DPL



Scope of personal data

Definition excludes anonymised data.

Anonymised data lacks definition.

Whether proper anonymising standards have been imposed.

Does not include inferred data.

Consent & lawful processing

Whether consent extends to the processing performed in analytics.

Notice & purpose

Concerns around transparency of use.

Whether notice is sufficiently detailed.

Issues with unsupervised learning.

Automated decision-making

Issues of explainability and transparency.

Key Findings

...threats presented by DPL to AI & BDA



“Sharp-corners” dilemma

Difficulty in predicting insights that may be garnered.

Impractical to obtain consent for a specific purpose.

Data minimisation dilemma

Limitation imposed by necessity principle.

Analytics may discover correlations that may go beyond necessity.

Data retention & consent withdrawal dilemma

Limitation of deletion of data request or after use expires.

Undertake analytical processes afresh.

Automated decision-making

Onerous duty of explainability and transparency in low-risk systems.

Key Findings

...review of Malaysian law



The Law

- The Personal Data Protections Act 2010
- Industry Codes

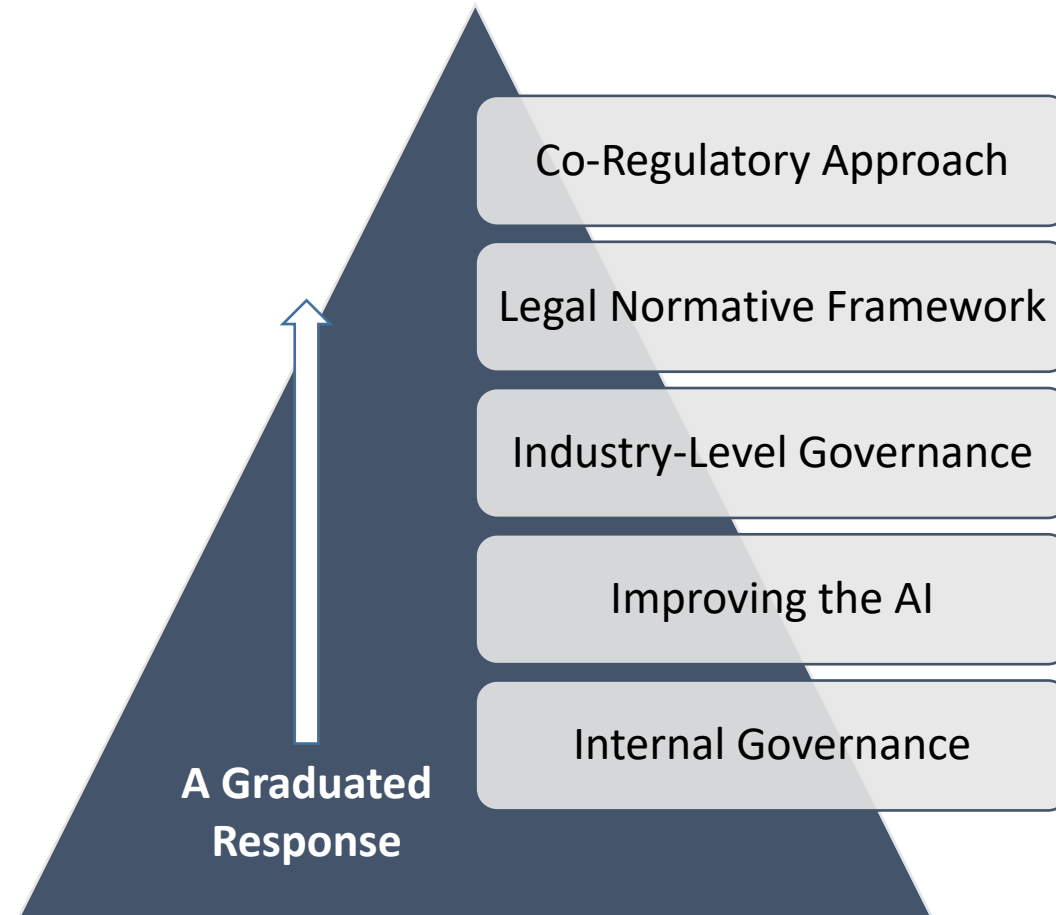
The Gaps

- Profiling
- Anonymised data
 - Only referenced in Codes

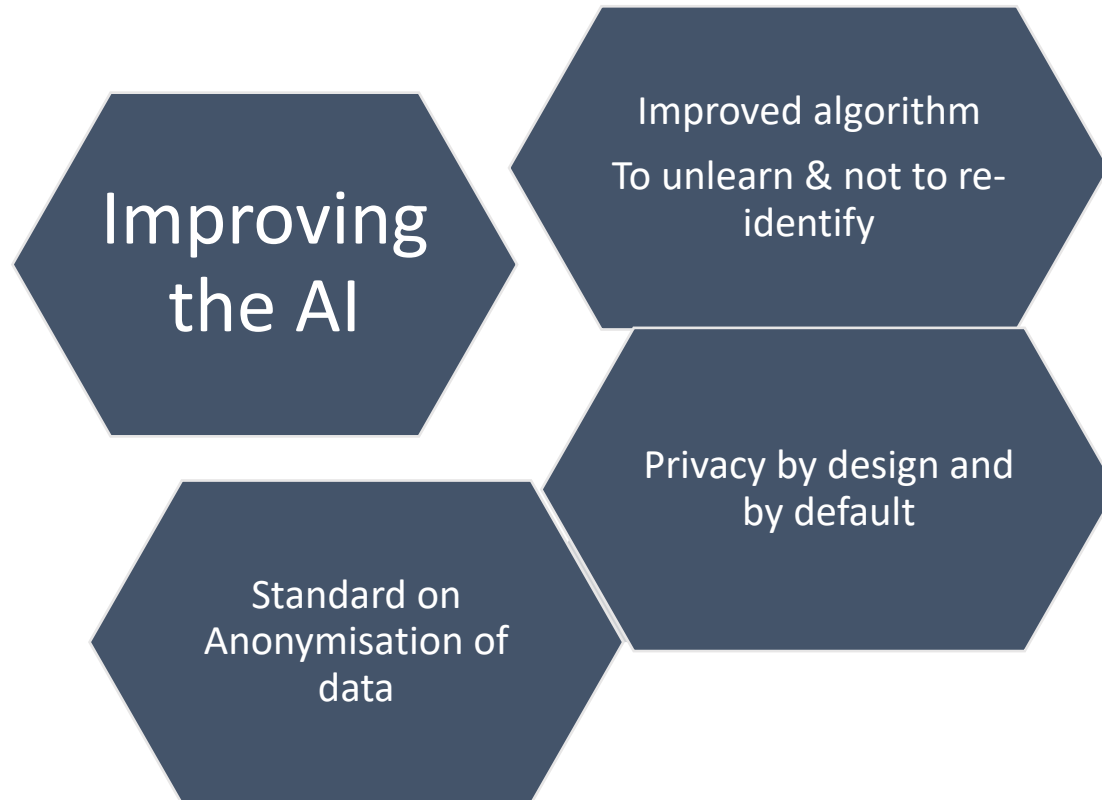
The Inadequacies

- Definition and scope
 - Processing
 - Consent
 - Notice

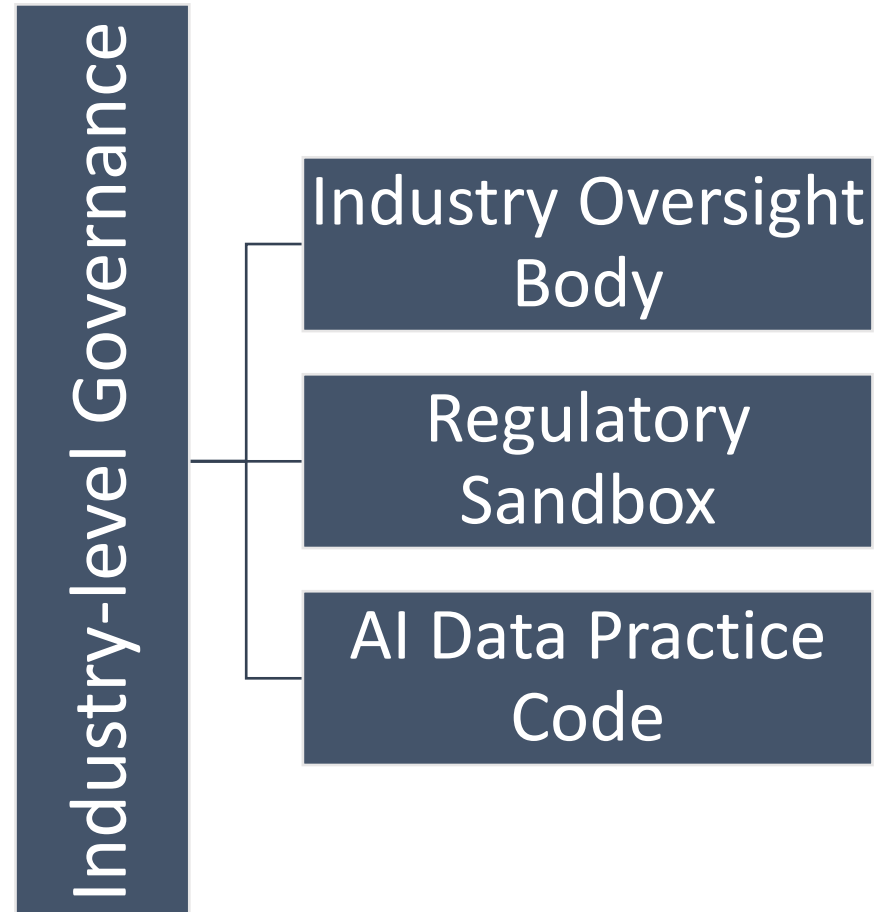
Recommendations for the inclusion in the proposed governance framework



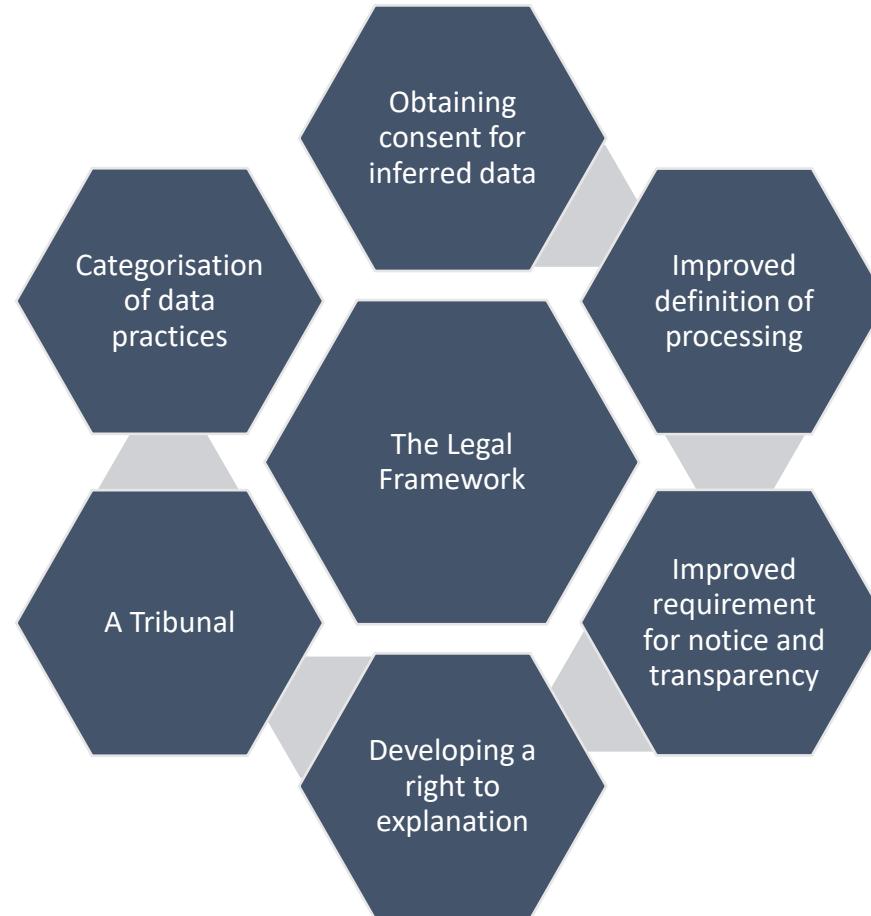
Recommendations ...improving the AI



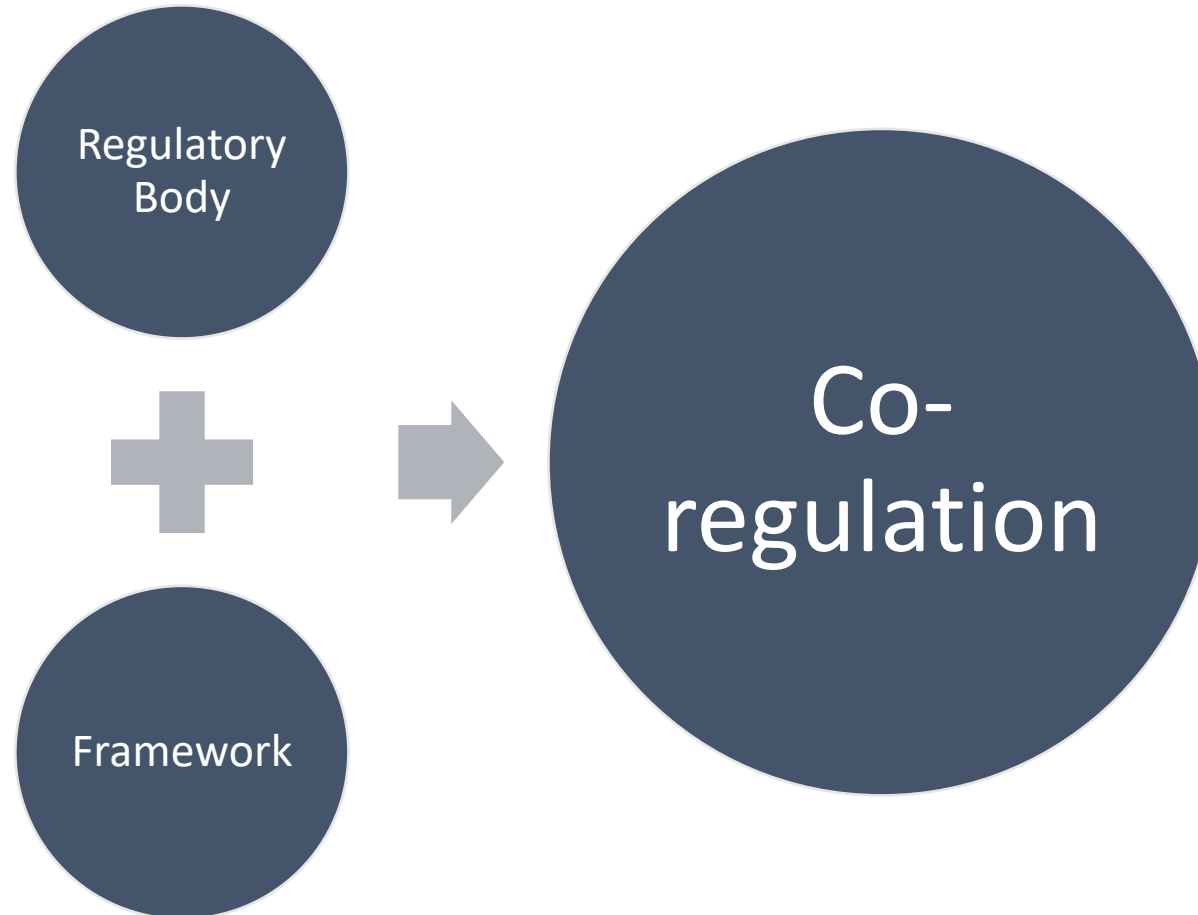
Recommendations ...industry-level governance



Recommendations ...legal normative framework



Recommendations ...co-regulatory framework



Thank you...



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Q & A