



Suruhanjaya Komunikasi dan Multimedia Malaysia
Malaysian Communications and Multimedia Commission

**GUIDELINES ON REGISTRATION OF END-USERS OF PREPAID
PUBLIC CELLULAR SERVICES
(NO. 4)**

(SKMM/G/01/11)

13 OCTOBER 2011

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GLOSSARY

Commission	Malaysian Communications and Multimedia Commission.
End-user	A person who uses the prepaid public cellular service.
Guidelines	<p>(a) Guidelines on registration of end-users of prepaid public cellular services (MCMC/G/07/06) dated 15 November 2006 (No.1);</p> <p>(b) Guidelines on registration of end-users of prepaid public cellular services (MCMC/G/01/08) dated 31 January 2008 (No.2); and</p> <p>(c) Guidelines on registration of end-users of prepaid public cellular services (MCMC/G/02/09) dated 15 September 2009 (No.3).</p> <p>(d) Guidelines on registration of end-users of prepaid public cellular services (MCMC/G/01/11) dated 3 October 2011 (No. 4)</p>
Prepaid public cellular services	<p>Public cellular service where:</p> <p>(a) the service provider provides the service to an end-user;</p> <p>(b) the end-user pays for the service before it is used; and</p> <p>(c) the end-user is issued with a number for use in connection with the service.</p>
Public Cellular Services	Applications services involving a network of base stations or cells for the delivery of voice and data communications.

Representative	A person appointed and registered by service provider to carry out registration of end-users of prepaid public cellular services on behalf of service provider.
Service	Prepaid Public cellular service.
Service Provider	A licensee who provides prepaid public cellular services.

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TABLE OF CONTENT

1. OBJECTIVES AND SCOPE OF GUIDELINES
2. ADDITIONAL IDENTIFICATION DOCUMENTS ACCEPTABLE FOR VERIFICATION OF INFORMATION
3. ISSUANCE OF NOTICES PURSUANT TO THE GUIDELINES
4. EFFECTIVE DATE AND REVISION

COMMISSION CONTACT

1. OBJECTIVES AND SCOPE OF GUIDELINES

- 1.1. Pursuant to the Ministerial Direction on the Registration of Subscribers of Prepaid Public Cellular Services, Direction No. 1 of 2006 dated 20th February 2006, the Commission is directed to undertake necessary steps to ensure that all licensees who provide prepaid public cellular services register their subscribers.
- 1.2. Under the Ministerial Declaration on Standard Conditions for Application Service Provider Class Licence, Declaration No. 32 of 2006 dated 9 October 2006:
 - 1.2.1 condition 10.1 requires that licensees who provide public cellular services shall carry out the registration of end-users of public cellular services; and
 - 1.2.2 condition 10.2 requires that licensee shall comply with any guidelines issued by the Commission from time to time on matters relating to the registration of end-users of public cellular services.
- 1.3. The Commission hereby issues this Guideline on registration of end-users of prepaid public cellular services (MCMC/G/01/11), No. 4 to allow for the acceptance of additional identification documents by Service Providers for verification of information during registration process.
- 1.4. These guidelines should be read together with the Communications and Multimedia Act 1998 (CMA) and its related subsidiary legislations, instruments, codes and guidelines that have been issued by Commission pursuant to the CMA.

2. ADDITIONAL IDENTIFICATION DOCUMENTS ACCEPTABLE FOR VERIFICATION OF INFORMATION

Notwithstanding the provisions contained in paragraph 4 of the Guidelines on registration of end-users of prepaid public cellular services (MCMC/G/07/06) a Service Provider may also accept the following identification documents issued by the National Registration

Department (NRD) and Immigration Department of Malaysia (IDM) as per **Appendix A**:-

- (a) Temporary Identity Card (MyKas);
- (b) IMM 13 (limited to state of Sabah and Labuan W.P. only and verification is required from IDM prior to activation of services by Service Provider);
- (c) Form KPPK 09 (Temporary Identification Document); and
- (d) Any other identification documents deemed acceptable by the Commission that will be notified to the Service Providers from time to time.

3. ISSUANCE OF NOTICE PURSUANT TO THE GUIDELINES

The Commission may from time to time issue Notices pursuant to the Guidelines to ensure effective implementation of registration process by the Service Providers.

4. EFFECTIVE DATE AND REVISION

The Guidelines shall come into effect on 13 October 2011 and shall continue to be effective until modified, varied or revoked by the Commission.

COMMISSION CONTACT

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