

**MANDATORY STANDARDS FOR QUALITY OF SERVICE  
PUBLIC PAYPHONE SERVICE  
REPORT**

<b>LICENSEE</b>	
<b>REPORTING PERIOD</b>	

*Summary*

**1. Service Availability**

<u>Report items</u>	No. of public payphone	No. of public payphone in proper working conditions*	% of public payphone in proper working conditions
<u>As at end Jan/ Jul</u>			
<u>As at end Feb/ Aug</u>			
<u>As at end Mar/ Sept</u>			
<u>As at end Apr/Oct</u>			
<u>As at end Mar/Nov</u>			
<u>As at end Jun/Dec</u>			
<u>Total for 6 months</u>			
<u>QoS Standard</u>			<b>90%</b>
<u>Compliance</u>			<b>Yes/ No</b>

**Reported by:**

Signature:

Name:

Designation:

Address:

Tel no:

Fax no:

*\*Please refer to No. 7 of Determination No 3 of 2003 for characteristics of proper working conditions.*

*(Note: Attach supporting documents as appendices.)*

**Declaration verifying the Report on Quality of Service for Public Payphone Service pursuant to the Commission Determination on the Mandatory Standards for Quality of Service (Public Payphone Service) Determination No. 3 of 2003**

I, ..... (I/C NO:.....) have been duly authorised by the board of directors of ..... (“the Company”) to execute this declaration and hereby declare that the information contained in this report on the quality of service indicators for Public Payphone Service for the reporting period of \* January to June / July to December 200... forwarded to the Malaysian Communications and Multimedia Commission in relation to compliance with the standards on service availability pursuant to the Commission Determination on the Mandatory Standards for Quality of Service (Public Payphone Service) Determination No. 3 of 2003 is true, accurate and complete to the best of my knowledge and belief.

Declared by :

.....  
[Position/Designation]

Telephone:

Fax:

Email address:

Date: