



# Course Programme

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Title Regulatory Compliance Course for Telcos & Celcos

**Day1 – 20 July 2011**

**08:30 Registration**

**09:00 Doa Selamat**

**09:05 Welcome Notes by Tan Sri Khalid Ramli, Chairman MCMC**

**09:30 Introductory session: Overview of the course**

**10:00 Introduction to C&M (I)**

- ✓ Cyber laws
- ✓ C&M landscape
- ✓ C&M services to Industry

**10.30 Photo Session & Morning Tea/Coffee Break**

**11.00 Licensing (II)**

- ✓ Network Facility Provider(NFP)
- ✓ Network Service Provider(NSP)
- ✓ Application Service Provider(ASP)
- ✓ Content Application Service Provider(CASP)

**11.30 Competition & Access (III)**

- ✓ Licence Compliance
- ✓ Access & Competition
- ✓ Introduction to Malaysian Access Forum Berhad

**12.30 Spectrum Management and Compliance (IV)**

- ✓ Spectrum Plan
  - ✓ Standard Radio System Plan
  - ✓ Spectrum Assignment , Apparatus Assignment and Class Assignment
  - ✓ Inspection and Verification Auditing
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- ✓ Technical Coordination and Border Harmonization

### **13:30 Lunch Break**

### **14:30 Standard Compliance (V)**

- ✓ SKMM- TSND
  - i) Certification (Equipment & Proficiency)
  - ii) Network Infrastructure & Facilities
  - iii) EMF Emission
  - iv) Mandatory Standard for QOS
- ✓ Malaysia Internet Exchange(MyIX): MyIX implementation and benefits
- ✓ Malaysian Technical Standard Forum Berhad(MTSFB)

### **15:30 Content Development (VI)**

- ✓ Roles and Functions of content development

### **16:15 Afternoon Tea/Coffee Break**

### **16:30 Content Compliance (VII)**

- ✓ Monitor content for telecommunications and broadcasting
- ✓ Content Forum- Content Codes

**17:30** End of Day1

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## Day 2 – 21 July 2011

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**08:30** Registration

**09:00 Universal Service Provision(USP) and Compliance (VIII)**

- ✓ Project management(USP) and Cellular coverage enhancement
- ✓ Procedural administration of USP Fund(USP Regulations)

**10:15 Morning Tea/Coffee Break**

**10:30 Cyber Security (IX)**

- ✓ Preventive Action toward National Security

**11:30 Industry and Consumer Compliance (X)**

- ✓ Industry Compliance
- ✓ Consumer Forum(Cfm)

**12:45 Lunch Break**

**14:00 Monitoring & Control (XI)**

- ✓ National Spectrum Monitoring and Control Centre(NASMOC):
  - ✚ Monitoring, Occupancy and Control

**15:00 Statistical Compliance (XII)**

- ✓ CATI Centre: SKRD
  - Collection of data

**16:15 Afternoon Tea/Coffee Break**

**16:30 Number Portability (XIII)**

- ✓ Number Portability: NPMU
  - MNP Implementation and monitoring

**17:00 Numbering and Electronic Addressing Compliance (XIV)**

- ✓ Management and administration of numbering plan
- ✓ Management and administration of EA Plan

**17.30 Short Test & Evaluation Form**

**18.15 End of Day 2**

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